



WDNWA

Minutes of the Annual General Meeting held on 20th May 2009 at St. Georges Church, Waterlooville.

Norma Stirling opened the meeting at 7.30pm. She welcomed those present and then handed the Chair to Mr Tim Pointer, Havant Community Safety Team Leader who was presiding as guest Chairman. Tim Pointer introduced himself and his team who would all be speaking later in the meeting.

Apologies for absence:

There were no apologies for absence raised at the meeting; however the following apologies were received prior to the meeting:

Inspector Sally Terry, the Waterlooville North SNT, Lynne Caine, Jayne Dalley, Bob Dalley, Alan Crockford, Stewart England, Adina Burton, Geoff Pollard, Martin Chandler and Gerry Crapwell.

Minutes of the last meeting:

Tim Pointer announced that minutes of the 2008 AGM and Treasurer's Report had been available during the refreshments and he hoped that everyone who wanted to read them had had a chance to do so.

Matters Arising.

When asked if there were any matters arising from the last AGM, there were none.

The Chairman's Report

Tim Pointer introduced Norma Stirling for the **Chairman's Report.**

Norma welcomed all the new Coordinators attending an AGM for the first time.

Norma reported that we now had 245 schemes covering some 8900+ houses.

There were 9 new schemes in the Wecock area thanks to the efforts of the Waterlooville North SNT, in particular PCSO Matt James.

Norma said she hoped that all present had noticed an increase in the amount of information being forwarded from the various NW contacts, police teams, trading standards, etc. Norma mentioned that since the last AGM, NW has been represented at the Community Tasking Coordination Group monthly meeting in Havant Council Offices and this has been another valuable source of two way information.

Norma then went on to brief those present regarding current scams, brought to light by Trading Standards. One involved a "charity bag" door collection from "Supporting Arms" which is not a charity. The other appeared to be cold calling from BT trying to convince consumers that they could get better tariffs. BT has stated that they do not use cold callers, either directly or via any agency. Be aware of these and similar scams.

Regarding cold calling, Norma stated that she will attend a meeting on this matter on May 27th. The meeting is to discuss the setting up of "No Cold Calling" areas. Information from this meeting will be forwarded.

Norma mentioned the forthcoming National Neighbourhood Watch week event which is to take place in Waterlooville Town Centre on Saturday 13th June from 0900 – 1600. The idea is to promote NW and encourage the formation of new schemes. Please come along and help if you can spare some time. It is the first day of the Waterlooville Music Festival, so hopefully we will be busy.

Norma thanked the Committee for their dedication, and the police SNTs for their support and input. Finally she thanked Havant Borough Council for their support via funding. This allows us to do many things that would not be possible without it and the money in the bank will encourage future projects.

The Treasurer's Report

Tim Pointer then introduced Ken Legg for the **Treasurer's Report**.

Ken summarised the financial report for the last twelve months. Printed copies were available at the meeting and a copy is attached to these minutes.

After the formal report Ken stated that he and other members of the Committee had attended the funeral of Dennis Fryer MBE, the first Chairman of W&DNWA.

Ken then informed those present of the claim procedure for our Public Liability Insurance scheme, should a need to claim arise. Ken Legg is to be the first point of contact in the claim procedure.

Ken finally said that he was about to take on his new role of data base coordinator, from Norma, as this ties in nicely with the Public Liability scheme administration.

Ken requested that all Scheme Coordinators contact him with details of their Schemes to ensure the data base is as accurate as possible. Details should include Scheme Address, Coordinator's name, Coordinator's address and contact details, (phone, email, etc), Number of houses in the scheme, Names of any deputies, etc.

For those with email facility and internet access the link in the Committee and Contacts page of www.wdnwa.org would be the easiest way.

Election of Officers

The Chairman, Treasurer and Secretary were all willing to stand for a further term. All three had provided written evidence of proposers and seconders within the required notice period. As there were no other nominees all three proposals were accepted.

Guest Speaker 1 - Chief Inspector Will Schofield

Chief Inspector Schofield opened by stating that he has now been the District Commander for two years. He went on to say that he is pleased with the way Neighbourhood Watch is working and is happy with the flow of information. He is encouraged by the number of new schemes, particularly those in Crookhorn and Wecock. Whilst the overall number of schemes is good, more would be better.

He stated that in his opinion, the Safer Neighbourhood Teams, brought in last year are working well. Liaison with NW and the Safer Havant Partnership is good. Assistance has been provided at Beat Surgeries and events such as "Not in my neighbourhood week".

CI Schofield then went on to mention statistics regarding certain aspects of policing. Of particular note was the steady drop in calls in relation to Anti Social Behaviour. In Waterlooville there has been a drop of 26% when compared to the previous year. However, current police resources will not allow for a perpetual reduction and recently the area has been suffering burglaries, car crime and criminal damage. CI Schofield stressed that the way ahead is through Safer Neighbourhood Teams, in collaboration with partners such as Neighbourhood Watch, Havant Borough Council, etc. There is no such thing as too much information so keep the calls coming. All information, if not actually acted upon immediately, will still help to provide patterns of behaviour and identify hotspots.

CI Schofield then mentioned particular good works going on in each of the four Waterlooville areas. This has included reducing ASB in Downs Park, South of Butser; reducing drugs via the Partners and Communities Together (PACT) scheme in Waterlooville North; making arrests and recovery of 3000 items of stolen property in Waterlooville Central and finally, reduction of criminal damage and ASB in Waterlooville South. Priorities for the future are reductions in violence, ASB, domestic abuse and alcohol abuse.

Finally CI Schofield discussed the advantages and disadvantages of the new working patterns of the SNTs and summed up that the advantages of full cover and team working on most days outweighed the disadvantage of no cover for a few days, (which could if needed be covered by another SNT, as SNT boundaries can be crossed)

Guest Speaker 2 - Havant Borough Council Community Safety Team

Tim Pointer introduced himself as the Community Safety Team Leader for Havant Borough Council. After a brief talk he introduced his team who individually described their roles and current projects that they are involved in.

A full description of the team and their roles is included with these minutes.

At the end of her role description, Katherine Vasey promoted one of the main events of the year, The Leigh Park Community Engagement Day, to be held at the ASDA superstore in Bedhampton on 12th August. Please come along and take part.

At the end of her role description Sam Charlton promoted the "Give 5 minutes of your time" event. This promotion requires everyone to give 5 minutes of their time, each week, to the community. This could be in the form of reporting an incident, taking part in an event, picking up a piece of litter, reporting a defective street light, or any other way you can think of to help.

QUESTIONS FROM THE FLOOR

There were many questions from the floor and below is a summary.

Q. Youths outside a house making a mess and a noise. Scheme Coordinator called Area Coordinator for advice. Area Coordinator suggested call police. Police called. Police refused to log the call as youths had gone.

A. Will Schofield very concerned and will try to follow this up. All incidents, whether crime or non-crime, need reporting, even if only for data analysis.

Q. What is PLEDGE? When the system described is used (Text 'PLEDGE' followed by your POSTCODE to 66101 in order to get details of your local team.) you end up being advised to dial 08450454545.

A. No one was really sure but CI Schofield thought it might be related to the Police Pledge introduced in 2008. Tim Pointer said he would follow up.

Post meeting note from Sam Charlton: PLEDGE is as described above. It is another way of being able to contact your local police teams. For your interest the Police Pledge is shown at the end of these minutes.

Q. Are the Police planning ahead to increase their numbers in line with the increasing population.

A. CI Schofield said that police numbers are up slightly but the demands upon them are up higher. There is no new money available, possibly less, and the police have to make the best use of resources by working smarter, not harder. There is no easy answer.

Q. In a NW scheme, how can apathy regarding phoning in an incident be addressed? There is a feeling that nothing will be done.

A. Tim Pointer stated that residents must be assured by all concerned that all incidents should be reported. This will ensure the correct allocation of resources. If incidents are not reported the authorities can only assume that all is well.

Will Schofield said coordinators should pass on examples of good work achieved to show that the system does work.

Acting Inspector Neil Goodyear stated that prosecutions and reprimands have been issued due to information passed from NW.

Q. Not everyone has a computer or email services.

A. In these cases word of mouth by Area, Group and Scheme Coordinators is essential.

Q. What is the Police reaction to anti social driving?

A. The traffic division will monitor areas for two reasons. Regular occurrences of accidents (black spot) or regular complaints from residents (hot spot). Complain via the normal channels, i.e. 101, 08450454545, email to SNTs, etc.

Q. Can anything be done about the time it takes to CRB check new Coordinators?

A. CI Schofield agreed that the turn around time of about 8 weeks is too long but that is how long it takes at present.

Q. What is the interface between EHDC and HBC in relation to NW?

A. Although South of Butser (Horndean/Clanfield) is in EHDC (along with Rowlands Castle) there are sufficient links in place to ensure it is included in HBC for Neighbourhood Watch purposes. Tim Pointer said that SOB priorities are discussed along with all other Waterlooville and Havant NW priorities at the Community Tasking Group meetings. CI Schofield said that the police SNTs have bought into the partnership and good links are in place.

Q. Can anything be done about noisy motor bikes on Catherington Lith?

A. This is one of the priorities for South of Butser, however it is hard to police. Things can, and hopefully will, be changed by targeting and changing long term behaviour.

Q. Is there an actual noise level limit for noisy cars?

A. Acting Inspector Neil Goodyear stated that there is no official level and that it is down to individual MOT centres to ensure all cars comply. Offenders can be made to attend an MOT centre for re-test. Tim Pointer said that persistent noise of this kind is anti social and should be reported.

Q. Are the police interested in information regarding various scams, including those by spam emails.

A. Stuart York, the Crime Prevention Officer said that this is the remit of Trading Standards.

Secretary's Note: How to avoid scams is detailed on page 5 of the Community Safety Handbook (2007). If you do not have a copy it is available to read on the WDNWA website.

With time running out Tim Pointer handed over to Norma Stirling to close the meeting.
Norma Stirling concluded by mentioning that there are many NW signs in the area that need refurbishment.
Scheme Coordinators are asked to check out the signs in their areas and if a simple clean does not restore the sign consider further refurbishment by the attachment of self adhesive covers, details of which can be obtained from your Area Coordinator or the Secretary.

Norma mentioned again the NW event taking place in Waterlooville Town Centre on the 13th June and invited those present to come along and take part.

There being no further business the meeting closed at 9.30p.m.

Malcolm Jordan
Secretary.
June 1st 2009

The Havant Borough Council Community Safety Team



The Community Safety Team is responsible for enabling and administering the activities of the Safer Havant Partnership, which brings together a number of agencies responsible for community safety to make the Havant Borough a safer place to live. The team are also responsible for the management of CCTV provision in the Borough, which is currently undergoing a value for money review. The four Community Safety staff bring together hundreds of others throughout the Havant Borough who endeavour to make the local area a safer place.

Sam Charlton is the Community Safety Coordinator, and is the Safer Havant Partnership lead for Anti-Social Behaviour. Sam chairs the Partnership's monthly Anti-Social Behaviour panel, which makes decisions on whether to seek anti-social behaviour orders on individuals and ensures that the appropriate support

mechanisms are in place.

Sam is also responsible for a number of Safer Havant Partnership projects, including work around supporting young people who are about to enter the Criminal Justice System and working with partners to reduce reoffending rates of prolific offenders. Sam is currently restructuring the Domestic Abuse Forum, ensuring it fits well with the structures of the Safer Havant Partnership and improving services for victims.

Ryan Gulliver is the Community Safety Analyst for the Safer Havant Partnership. Ryan analyses Partnership data to write the Safer Havant Partnership's yearly Strategic Assessment, which helps the Partnership decide what their priorities should be for the coming year. He also creates maps of hotspot areas for crime and disorder and anti-social behaviour which are often used in the team's monthly Community Tasking and Co-ordinating Group, a multi-agency meeting that looks at resolving issues in hotspot areas in the Havant Borough.

Katherine Vasey is the Community Safety Projects Officer. Katherine works to support the Safer Havant Partnership and is responsible for their publicity and how they communicate both internally and externally. She is currently developing a communications strategy for the Partnership and is setting up a communications group to evaluate and develop the way that the Partnership speak and listen to the local community.

Katherine is also responsible for developing, managing and promoting the Safer Havant Partnership's new website. The new website offers help and advice on a variety of important topics including anti-social behaviour, criminal damage, domestic abuse and violent crime. Features also include up-to-date information on competitions and events for young people and opportunities for residents to get involved and make a real difference in their local area.

Tim Pointer is the Community Safety Team Leader, who enables, facilitates and motivates the work of the Community Safety Team. Tim is the lead officer for Safer Havant Partnership and generates support from the key partners, ensures that relevant structures are in place and deals with elected members enquiries and concerns. Tim also chairs the Community Tasking and Co-ordinating Group and is leading on the value for money review of CCTV.

The Policing Pledge

The new Policing Pledge is a set of promises to local residents that not only gives more information about local policing, but also ensures that communities across the country will have a stronger voice in telling the police what they think is most important and what they are most worried about.

It reads:

The police service in England and Wales will support law abiding citizens and pursue criminals relentlessly to keep you and your neighbourhoods safe from harm. We will:

Always treat you fairly, with dignity and respect, ensuring that you have fair access to our services at a time that is reasonable and suitable for you.

Provide you with information so you know who your dedicated Neighbourhood Policing team is, where they are based, how to contact them and how to work with them.

Ensure your Neighbourhood Police Team and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80% of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimised.

Respond to every message directed to your Neighbourhood Policing Team within 24 hours and, where necessary, provide a detailed response as soon as we can.

Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to you safely, and as quickly as possible. In urban areas, we will aim to get to you within 15 minutes and in rural areas within 20 minutes.

Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival, and:

- If you are vulnerable or upset aim to be with you within 60 minutes.
- If you are calling about an issue we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 minutes.
- Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours.
- If agreed that attendance is not necessary we will give you advice, answer your questions and/or put you in touch with someone who can help.
- Arrange regular public meetings to agree your priorities, at least once a month, giving you a chance to meet your local team with other members of your community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
- Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.
- If you have been a victim of crime agree with you how often you would like to be kept informed of progress on your case for how long. You have the right to be kept informed at least every month if you wish and for as long as is reasonable.
- Acknowledge any dissatisfaction about the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.

We want to do our best for you but if we fail to meet our pledge we will always explain why it has not been possible on that occasion to deliver the high standards to which we aspire and you deserve.

You are entitled to:

- A clear set of commitments from the police about their service
- A local Pledge about how your neighbourhood will be policed
- Contact details for your neighbourhood policing team
- Monthly public meetings with your local police team to agree what matters most

Access to information on local crimes including crime maps and feedback on what action has been taken in your area by visiting the [Policing Pledge webpage \(new window\)](#) or searching for 'Policing Pledge' online.

GUEST SPEAKERS:

Chief Inspector Will Schofield, District Commander

Tim Pointer, Ryan Gulliver, Sam Charlton and Katherine Vasey, Havant Community Safety Team.

ATTENDEES:

Norma Stirling, Ken Legg, Malcolm Jordan, Rodney Pereira, Keith Buckley, David Freshwater, Ann Roberts, Ralph Pidgeon, Bob Davies, Stuart York, Acting Inspector Neil Goodyear, Harvey Johnson, JP Tanner, EA White, KM Harwood, D Loder, Mr & Mrs Underwood, M Harmony, RA Field (for Alan Yeldon), A West, M Smith, P Harper, K Harper, PM Mardle, W Acourt, B Dean, R Davidson, Pat Huntley, Martin Diaper, Carol Hellyer, Ralph Hodge, Pam Hodge, Joyce Scott, Jan Cox, David Cox, Andrew Cork, John Harrison, Susan Oldrieve, A James.